Survey Report



Post Close Survey - Dennys Ruiz - Thursday February 13, 2014

How would you rate the level of service you received from us?

Excellent

How would you rate your level of satisfaction with the overall experience in dealing with us?

Very Satisfied

Would you mind providing a client testimonial about your overall experience?

Thank you Jim for always keeping us informed of where we were on the process. the customer service you and your staff provide is excellent. You made it your goal to make this process as easy as possible for us and you achieved that goal. Thank you again and I would surely use your services again or recommend you to a friend.

Was there anything we could have done to improve the overall experience for you?

Would you be willing to recommend us to family members or friends?

Yes

We have been fortunate to meet reputable people in other businesses. Do you need a recommendation for a particular service or industry?

No

May we use your feedback from this survey as a client testimonial on marketing pieces?

Yes

JIM NELSON - LICENSE NMLS 77797 MLO-183830